

Ashley Agacinski

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### Written Exercise – Chapter 8

**Using your favorite search engine, find at least two companies that provide technical support for users of the Apache Web Server software. Learn what services they provide and, if possible, what they charge. Review their Web sites to learn more about the companies and summarize your findings in a report of about 200 words.**

A-Team Systems offers immediate support if you need assistance with Apache. They have 24/7 support with live chats or by phone call. They do inform users that their engineers are from the U.S to ensure “communication”. At the bottom of their page under FAQ’s, they offer free quotes and their hourly charge is \$165 an hour, however they do offer discounted hours on a specific order page. Their engineers are well trained and have plenty of experience! They have knowledge under many languages and tactics that accompany Apache, they should be able to help with a wide variety of complications when you need support.

<https://www.ateamsystems.com/services-support/web-server-support/apache-server-support-2/>

ManagedServer is a hosting company that offers remote support and assistance for Apache. Their main advertising tactic was to advise they have over 5000 well known companies that use their services such as Disney or Marvel. This company can help with the optimization of Apache servers, the installation of the server, securing the correct configurations, debugging and correcting problems, updates, and more. They also advise that they care about users security! Their teams can work hand in hand with any situation you may come across when working with your Apache server. You can speak directly with their team whether its by phone or online to know more. There was no pricing listed within their page unfortunately for how much their services will cost. Other than wondering what their price may be, they should be able to aid in many different fields.

<https://www.managedserver.eu/apache-assistance/>